

# Banner Health

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## Job Summary

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Vacancy :

Deadline : Jul 30, 2025

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Employment Status : Full Time

Experience : Any

Salary : \$16.89 - \$25.33 an hour

Gender : Any

Career Level : Mid Level

Qualification :

## Benefits

Pulled from the full job description  
• Health insurance

## Full job description

**Primary City/State:**Phoenix, Arizona

**Department Name:**Security-AZ West-Corp

**Work Shift:**Varied

**Job Category:**Facilities, Environmental Services, and Culinary

Good health care is key to a good life. At Banner Health, we understand that, and that's why we work hard every day to make a difference in people's lives. Do you like the idea of making a positive change in people's lives – and your own? If so, this could be the perfect opportunity for you. Apply today!

Arizona is a year-round destination. Sunny skies and low humidity prevail 300 days a year across the state. From awesome natural wonders to culinary treats, tribal lands, vibrant cities, world-class resorts, renowned golfing and historic Western towns, there are some truly breathtaking moments to be had in the Grand Canyon State.

As a Security Officer at **Banner West Region (Banner Estrella, Banner Boswell, and Banner Thunderbird Hospitals)**, you will respond to emergency situations, assist in ensuring patient and visitor safety and security, patrol service areas, including the grounds, and provide alarm monitoring and response.

Both the day shift and night shift operate in 12-hour increments. There is an 18% night shift differential when you work at least two hours within the night shift "window," which is from 7PM to 7AM. Current openings listed below:

### DAY SHIFTS:

**Shift A: (Sun-Wed) Sun - Tues 6 am-6 pm, then ½ Wed 6 am- 12 noon**

**Shift B: (Wed-Sat) ½ Wed - 12 noon-6pm, then Thur - Sat 6 am-6 pm**

### NIGHT SHIFTS:

**Shift C:(Sun-Wed) Sun - Tues 6pm-6am, then ½ Wed (6 pm- 12 midnight)**

**Shift D: (Wed-Sat) ½ Wed 12 midnight - 6 am, then Thur - Sat 6pm-6am**

Your pay and benefits are important components of your journey at Banner Health. This opportunity includes the option to participate in a variety of health, financial, and security benefits.

Within Banner Health Corporate, you will have the opportunity to apply your unique experience and expertise in support of a nationally-recognized healthcare leader. We offer stimulating and rewarding careers in a wide array of disciplines. Whether your background is in Human Resources, Finance, Information Technology, Legal, Managed Care Programs or Public Relations, you'll find many options for contributing to our award-winning patient care.

### POSITION SUMMARY

This position patrols the facilities and grounds; assists with the welfare and safety of personnel and patients; investigates critical incidents; assists employees, patients and visitors; interfaces with emergency response agencies; secures doors; monitors parking and traffic control. Performs assigned security duties promptly and accurately. Works varied assignments and shifts.

### CORE FUNCTIONS

1. Exhibits excellent interpersonal skills and be customer service oriented in all contacts with patients, visitors and staff.
2. Responds to all emergency codes for assistance and control. Patrols and inspects facility frequently to assist in maintaining a safer and more secure environment. Assists employees with security related matters, mediate disputes, conduct interviews, conduct searches, enforces parking regulations and traffic control. Serves as a security subject matter expert.
3. Assists medical staff in restraining and handling troubled/combatative patients. Ensures security policies are being followed. Patrols unoccupied areas and sets the alarms when appropriate. Locks and unlocks facility doors at prescribed times. Conducts money pick-ups from departments, logs pick-ups and successfully delivers the contents to the appropriate destination department. Releases bodies from the morgue, ensuring that all paperwork is complete. Checks alarms to ensure they are in proper working order. Escorts patients, visitors and employees when required for security purposes. Participates in security lead training designed for staff.
4. Maintains current knowledge of applicable laws and regulations. Performs "citizen arrest" and demonstrate critical thinking skills during extremely stressful situations as needed.
5. Appropriately and effectively utilizes assigned non-lethal weapon according to policy and training.
6. Investigates and completes written reports of complaints, critical security incidents and unusual activities involving patients, employees and visitors. Maintains an accurate log of all relevant security activities during each shift.
7. Professionally testifies in criminal court, state hearings and review boards when required.
8. Based on area of assignment may assist in the maintenance and preservation of confidential health documents including scanning into electronic patient health information systems.
9. Position reports directly to the Security Supervisor, or OIC in their absence. This position interacts internally with staff, physicians, visitors, volunteers and patients. External customers are law enforcement agencies and emergency service agencies. The position is system wide and officers may be assigned to work at any facility as needed. This position will provide guidance and direction to staff, visitors and patients during a security emergency. This position will be required to proactively identify, deter and respond to security incidents.

### MINIMUM QUALIFICATIONS

Must maintain required security certifications. Must possess a valid driver's license and be eligible for coverage under the company auto insurance policy.

Must possess the ability to make accurate observations and exercise good independent judgment in a variety of situations (including emergencies). Must demonstrate the ability to write comprehensive security reports. Must successfully complete all required security departmental training, including department specific annual training and mandatory training as assigned. Must successfully complete Banner Health Basic Officer Academy. Must present a professional appearance and demeanor at all times and must possess strong verbal communications skills. Must qualify and maintain proficiency with assigned non-lethal weapons. Must be able to demonstrate the ability to perform physical requirements of the position. Capabilities will be demonstrated through the successful completion of similarly related skills testing. Employees hired on or after January 1, 2019 will need to successfully demonstrate the physical requirements before starting in the role. Employees hired before January 1, 2019 must be able to successfully demonstrate the physical requirements by December 31, 2019. If upon initial evaluation, an employee is unable to successfully demonstrate the physical requirements, there will be a quarterly assessment administered. This physical skills assessment will then be conducted on an annual basis and employees must successfully meet the requirements to remain in role.

Employees must possess an Arizona Fingerprint Clearance Card at the time of hire and maintain the card for the duration of their employment. Employees working at Banner Behavioral Health Hospital must possess an Arizona Criminal History Affidavit must be signed upon hire.

### PREFERRED QUALIFICATIONS

Prefer prior law enforcement, military, Corrections, healthcare or advance security experience.

Additional related education and/or experience preferred.

### EEO Statement:

EEO/Disabled/Veterans

Our organization supports a drug-free work environment.

### Privacy Policy:

Privacy Policy

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits